



**PROJECT 4: USER TASK
LIST/SCENARIOS/STORYBOARDS/PERSONAS/INFORMATION
ARCHITECTURE**

TEVIN BRISTOL

SAM

Background: 21-year-old with a chronic medical condition, tech-savvy, active in online communities.

Behavior: Regularly seeks information about her condition and treatment options.

Limitations: Limited mobility, occasional fatigue.

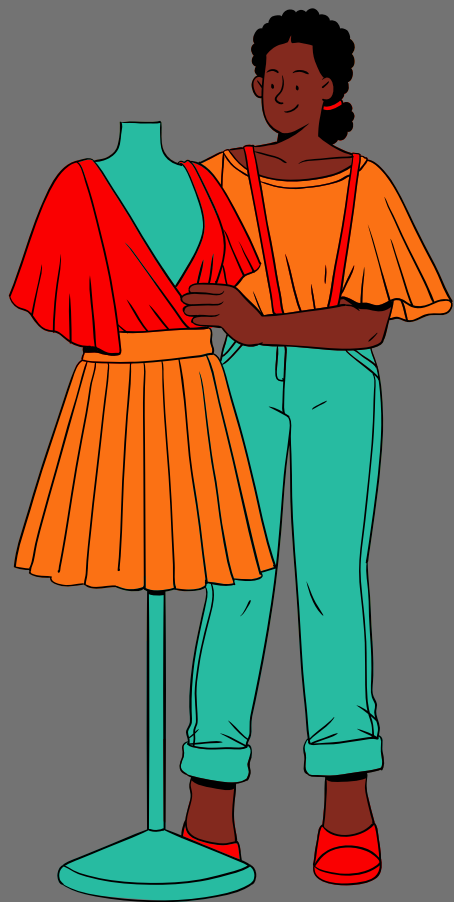


FIONA

Background: 18-year-old with a complex medical history, prefers face-to-face interactions, not very tech-savvy.

Behavior: Relies on parents for managing healthcare but wants to gain independence.

Limitations: Difficulty in navigating complex digital interfaces.

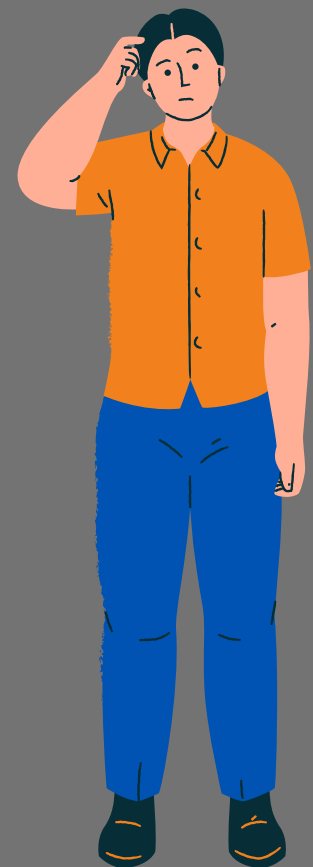


CASUAL CHRIS

Background: 17-year-old with a rare condition, highly independent, enjoys researching healthcare topics.

Behavior: Proactive in managing health, prefers self-directed learning.

Limitations: None in particular, but may have specific medical requirements.



SCENARIOS

Sam's Scenario:

Sam visits the website, receives a notification for an upcoming drop, clicks on the notification, sees details about the release, and is directed to a list of reputable retailers.

Fiona's Scenario:

Fiona wants to set up a reminder for her upcoming appointment.

Chris's Scenario:

Chris notices that he might have a new allergy, prompting him to update his allergy information.



SAM



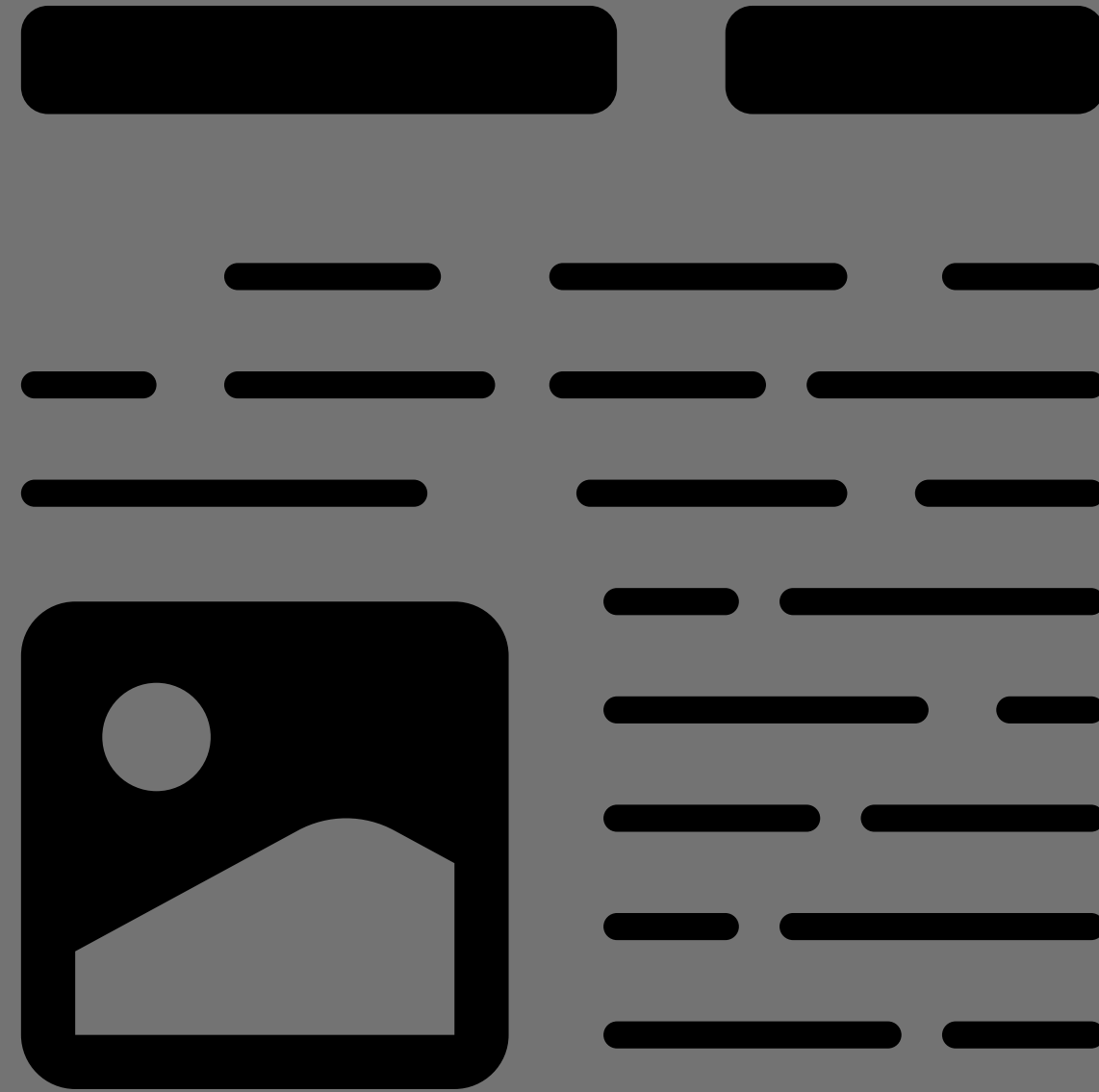
"I heard about a new treatment. I should look it up."

A search bar with a magnifying glass icon on the left, the text "new treatment" in the center, and a close icon (X) on the right.

He types "new treatment" in the search bar..



List of search results with titles and brief descriptions.



He clicked on a search result taking him to a article.



He went to a video inside the article and started to watch it.

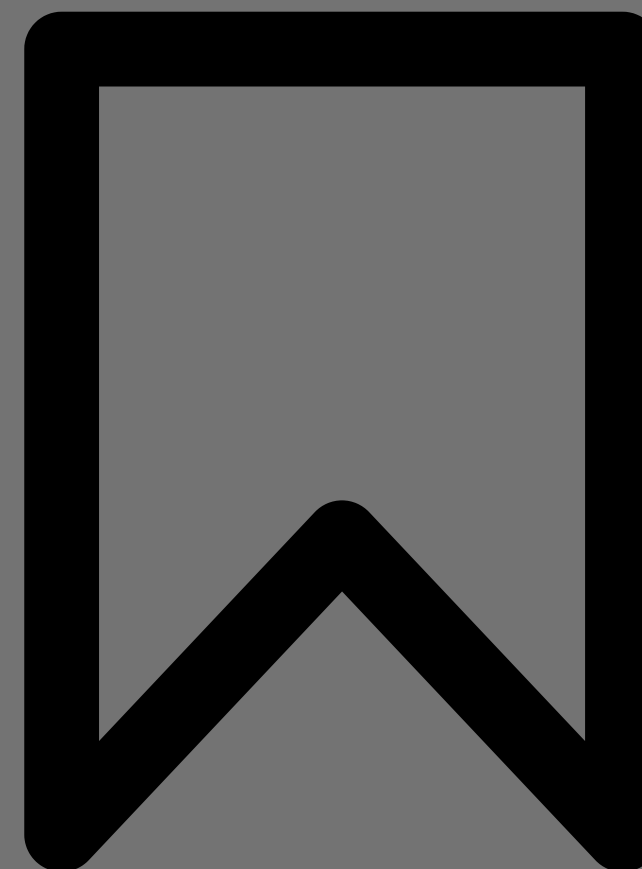
A stylized illustration of a man with dark skin, a black beard, and black hair, wearing a green shirt and a yellow tie. He is looking upwards with a thoughtful expression. A large white thought bubble with a black outline is positioned above his head, containing the text "This looks promising, I'll discuss it with my doctor." Three smaller white circles with black outlines lead from the man's head to the main thought bubble.

"This looks promising, I'll discuss it with my doctor."

He took the information he learned and thought to his self this would be great to discuss about with his doctor



"I'm glad I found this information!"



Before getting off his computer he bookmarked the page with the information he wants to show his doctor

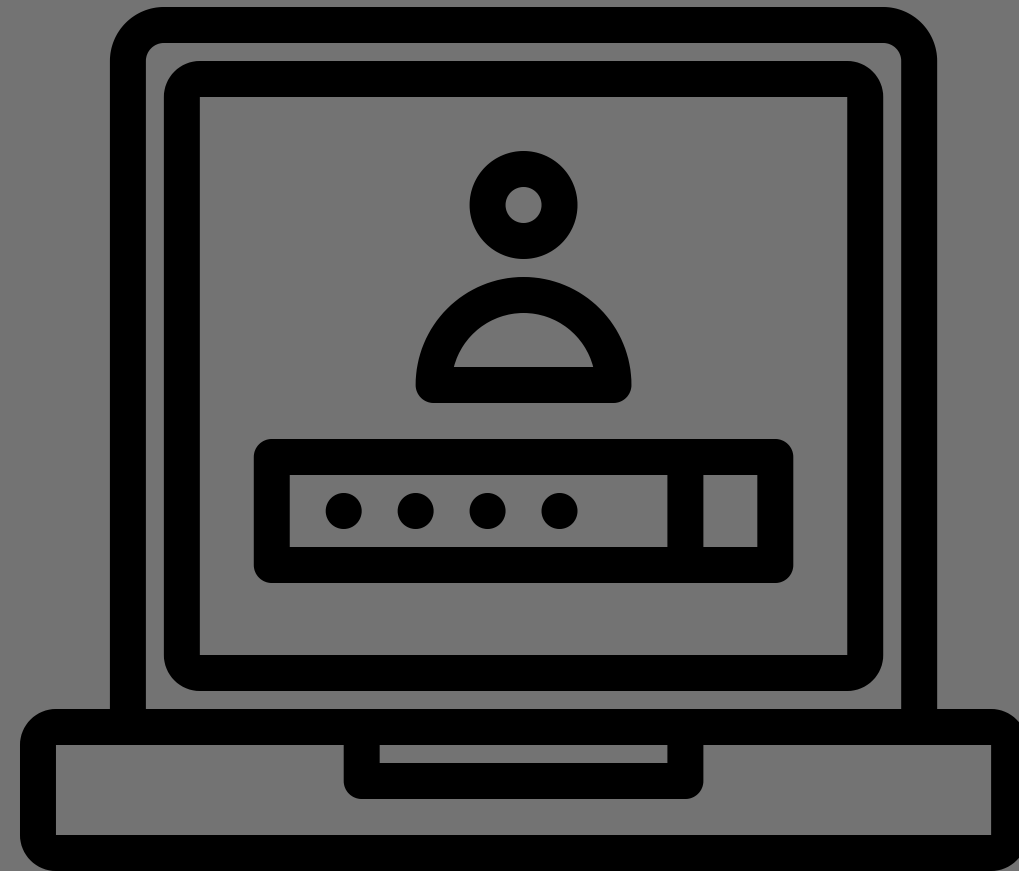
FIONA





"I have my appointment next week
let me put this in my reminders."

Fiona remembered that she had an appointment next week.



Fiona logs into her account



- **APPOINTMENT NEXT WEEK**

Fiona goes to her reminder page, adds the reminder to her list, and checks off her older reminders.



After doing everything, she received an email stating that her reminders were updated and that she would get a daily morning reminder.

CHRIS



A man with dark hair, wearing an orange polo shirt, is shown from the chest up. He has a thoughtful expression and is touching his forehead with his right hand. Above his head is a large, white, cloud-shaped thought bubble with a thick black outline. Three smaller white circles of increasing size lead from the man's head to the main thought bubble. The background is a solid dark gray.

"I should make sure my allergy information is current."

Chris noticed he might be allergic to something else



Chris goes to his user profile goes to his personal details, selects the allergies section and clicks add allergy.



Once Chris finished he was prompted with a confirmation prompt

INFORMATION ARCHITECTURE

Critical User Tasks:

- Registration and Profile Setup
- Browse Information and Resources
- Schedule and Manage Appointments
- Connect with Support Communities
- Receive Reminders and Notification

Hierarchy:

- User Account (Registration, Profile Settings)
- Resources Library (Articles, Videos, Interactive Tools)
- Appointment Management (Schedule, View, Cancel)
- Community Forums (Browse, Join, Post)
- Notifications Center (Settings, View All)

Categories:

- User Account
- Resources Library
- Appointment Management
- Community Forums
- Notifications Center

Site Map:

- Home
- Resources
- Appointments
- Community
- Notifications
- Profile

Labels:

- Home
- Learn
- Schedule
- Connect
- Notifications
- Account

